



Partner Marketing Kit



GSC3620

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GSC3620 Sales Kit

GSC3620 - Sales Kit Overview and Basics

About the GSC3620

The GSC3620 is a weatherproof infrared (IR) ceiling-mounted dome IP camera with a 2.8mm-12mm varifocal lens. Its variable focal lens makes it an ideal device for wide-angle monitoring of nearby subjects in environments such as building entrances, corridors, banks, hotels, retail stores and offices, as well as narrow-angle monitoring of far field subjects in environments such as streets, towers, ware houses, farms and etc. The electronic auto-focus capability ensures plug-and-play installation without requiring manual tuning or worry about loss of focus over time of operation.

Product Positioning

This IP camera is built for varifocal and auto-focus monitoring of environments such as banks, hotels, retail, offices, warehouses, and building entrances. It allows IP video surveillance to easily be added to any SIP network, while allowing for integration with other Grandstream solutions and SIP endpoints.



Variable Focus Lens



IP66 weatherproof casing



Alerts via outbound voice/video calls



Infrared technology for day & night monitoring

Technical Specifications

Shape	Dome
Maximum Video Resolution	Primary Stream: 1920 x 1080 HD Secondary Stream: 640 x 480
Video Compression	H.264/H.265/JPEG/MJPEG
Focal Length	Fixed 3.6mm lens
Infrared	2x LED, up to 20M, Auto Control
Weatherproof	IP66-level weatherproof metal casing
Ports & PoE	One RJ-45 (10/100Base-T) Port with PoE, network port for video output
Voice Codecs	Support for G.711μ/a, G.729A/B, G.722 (wide-band), iLBC, Opus, in-band and out-of-band DTMF (In audio, RFC2833, SIP INFO), VAD, CNR, AEC, PLC, AJB, AGC, ANS



Competitive Features

- 1080p HD video resolution, varifocal from 2.88mm to 12mm
- IP66-level weatherproof capability
- Smart infrared technology to monitor activity at night in outdoor or dark enclosed spaces
- Can be managed with Grandstream's free GSURF Pro and other ONVIF-compliant management software
- Built-in PoE for power and network connection
- Supports alert notifications via outbound voice or video call & email screenshot
- SIP/VoIP support for video and audio streaming to endpoints
- Supports motion detection

Translations

[English](#)

- **Onv Series IP Video Phones** - view live video feeds and alerts
- **GSurf Pro** - use Grandstream's free video management software for monitoring and recording

Alerts and Notifications



- The GSC3620 can send voice/video call alerts to any SIP endpoint when an alarm or alert is triggered.
- Dual-stream support allows the camera to send alerts and continue recording
- The camera can also send email screenshots



Day / Night Use

- The device includes smart infrared technology to control white balance and exposure
- This allows the camera to monitor activity at night in outdoor or dark enclosed spaces, in addition to normal light conditions

Weatherproof Casing



- The GSC3620 is built with IP66 certified weatherproof metal casing, allowing them to be installed outdoors in locations where weather may be a concern



ONVIF Compliant

- The camera is ONVIF Profile-S compliant, allowing them to be used with ONVIF compliant video management systems and devices

Motion Detection



- Built-in support for motion detection
- The GSC3620 can be configured to automatically take action upon motion detection, including start recording, send alerts to other SIP endpoints, send email screenshots and more



Varifocal Lens

- The GSC3620 provides a variable focal length from 2.8mm to 12mm for monitoring close or distant points
- Lens can be tuned electronically to remove manual component and ensure plug-and-play installation



GSC Series of IP Security Cameras Presentation



Translations

[English \(PowerPoint\)](#)

[English \(PDF\)](#)

Product Messaging

GSC3620

Tagline	Infrared Weatherproof Dome IP Security Camera with Varifocal Lens		
Subtitle	<i>The GSC3620 is an infrared weatherproof IP cameras designed with a varifocal lens and auto-focus for increased security and facility management in any setting.</i>		
Positioning	<p>The GSC3620 is a weatherproof infrared (IR) ceiling-mounted dome IP camera with a 2.8mm-12mm varifocal lens - making it an ideal device for any monitoring need. It's variable focal lens allows it to provide wide-angle monitoring of nearby subjects in environments such as building entrances, corridors, banks, hotels, retail stores, and offices, narrow-angle monitoring of distant subjects for streets, towers, warehouses, and farms, as well as anything in between. The electronic auto-focus capability ensures plug and-play installation without requiring manual tuning or without loss of focus over time. The GSC3620 supports motion detection and smart infrared technology for white balance and exposure to monitor activity at night in outdoor or dark enclosed spaces. It can be managed with GSURF Pro, Grandstream's free video management software, along with other ONVIF compliant video management systems. The GSC3620 pairs with Grandstream's video phones and GSC3570 HD intercom and facility control station for active end-point monitoring and facility control. By adding weatherproof capabilities, the GSC3620 is an ideal device for increasing security and facility management in any indoor or outdoor area.</p>		
Customer Challenges	A business needs surveillance cameras that can be adjusted for use in any monitoring setting.	ITSP customers and large enterprises looking for a way to manage a large deployment of security camera devices.	Customer looking for a complete security solution that supports SIP/VoIP to integrate with other endpoints and solutions.
Customer Solutions	The GSC3620 includes a variable focal lens, which can be adjusted anywhere between 2.8mm and 12mm, allowing it to be customized for the ideal lens setting needed for any location.	TR-069 allows centralized management and provisioning of mass product operations. Utilizing Grandstream Device Management System (GDMS), customers can manage and provision the GSC3600 series security cameras directly from the GDMS platform.	GSC series cameras are based on SIP and can communicate with other SIP endpoints like IP voice and video phones. Set cameras as SIP extensions to communicate with other devices and works within an existing VoIP network infrastructure.

[English](#)

[German](#)

[Polish](#)

[Russian](#)

[French](#)

[Italian](#)

[Portuguese](#)

[Spanish](#)

GSC3620 Datasheets





GRANDSTREAM
CONNECTING THE WORLD

Infrared Weatherproof Varifocal and Auto-Focus Dome Camera

GSC3620

The GSC3620 is a weatherproof infrared (IR) ceiling-mounted dome IP camera with a 2.8mm-12mm varifocal lens. Its variable focal lens makes it an ideal device for wide-angle monitoring of nearby subjects in environments such as building entrances, corridors, banks, hotels, retail stores and offices, as well as narrow-angle monitoring of far field subjects in environments such as streets, towers, warehouses, farms and etc. The electronic auto-focus capability ensures plug-and-play installation without requiring manual tuning or worry about loss of focus over time of operation. This device supports motion detection and smart infrared technology to monitor activity at night for outdoor or dark enclosed spaces. The GSC3620 can be managed with GSURF Pro, Grandstream's free video management software, along with other ONVIF-compliant video management systems. It pairs with Grandstream's video phones, GSC3570 HD intercom and facility control station, and GDS3705 / GDS3710 door systems for active endpoint monitoring and facility access control. By adding weatherproof capabilities, this is an ideal device for increasing security and facility management in any indoor or outdoor area.



Supports motion detection



Smart infrared technology for optimal white balance and exposure



Built-in PoE to power the device and provide a network connection



Varifocal and auto-focus lens for an adjustable field of view



Supports alert notifications via outbound voice or video calls & email snapshots



IP67-level weatherproof capability



Primary stream and Secondary stream



SIP/VoIP support for video and audio streaming to endpoints (external microphone required)

Network Protocol	SIP RFC3261, TCP/IP/UDP, RTP/RTCP, HTTP/HTTPS, ARP, ICMP, DNS (A record, SRV, NAPTR), DHCP, SSH, TFTP, NTP, STUN, LLDP-MED, TLS, SRTP
Image Sensor Resolution	1/2.9" CMOS Sensor, 2 megapixel (2MP), 1920(H)x1080(V) resolution
Video Compression	H.264/H.265/JPEG/MJPEG
Supported Maximum Video Resolution	Primary Stream: 1920x1080; 1280x960; 1280x720 Secondary Stream: 1280x720; 704x576; 640x480; 352x288; 320x240
Video Output	Network
Audio	Line-In: 1 x 3.5mm, 1-50mVpp Line-Out: 1 x 3.5mm, 560Ω, 4.0Vpp
Scanning System	Progressive
Image Configuration	Saturation, Brightness, Contrast, Sharpness
Focal Length	2.8mm - 12mm Varifocal, Electronic Auto-Focus
Infrared LED	42μ x 2, up to 25M, Auto Control
Ethernet	One RJ-45 (10/100Base-T) Port with PoE
ONVIF	Yes, Profile S
Day/Night	Color/Black & White (IR-CUT)
Motion Detection	Supported
Language Supported	Multi-Language
Privacy Mask	4 Rectangular Zone
Weatherproof Grade	Metal, IP67-level weatherproof capability
Power	DC 12V±10%, 1A (Power Adapter NOT included) PoE: Support IEEE 802.3af
Temperature / Humidity	-20 °C ~ 60 °C, RH95% Max
Weight and Dimensions	Unit Dimensions: 128 x 108 (H) mm Unit Weight: 720g; Package Weight: 870g
Compliance	FCC, CE, RoHS, IC

www.grandstream.com
www.grandstream.com
5.2020.01

Translations

[English](#)

[French](#)

[German](#)

[Italian](#)

[Polish](#)

[Portuguese](#)

[Russian](#)

[Spanish](#)

GSC3620

Marketing Materials

Email

[Email \(Packaged InDesign File\)](#)

[Email \(PDF\)](#)

[Email Text \(Word\)](#)

[Email Banner \(PSD\)](#)

[Email Banner \(PNG\)](#)

Email Signature

[Email Signature Editable File \(PSD\)](#)

[Email Signature \(PNG\)](#)

AVAILABLE NOW

The GSC3620 is an infrared weatherproof IP camera designed with a varifocal lens and auto-focus for increased security and facility management in any setting.



Press Release

[Grandstream Releases New Addition to GSC Series of IP Security Cameras](#)

Now Available
Infrared Weatherproof Dome IP Security Camera with Varifocal Lens
GSC3620



Grandstream Adds New Security Camera to GSC Series

The GSC3620 is a weatherproof infrared (IR) ceiling-mounted dome IP camera with a varifocal lens - making it an ideal device for any monitoring need. Its variable focal lens allows it to provide wide-angle monitoring of nearby subjects in environments such as building entrances, corridors, banks, hotels, retail stores, and offices, narrow-angle monitoring of distant subjects for streets, towers, warehouses, and farms, as well as anything in between.



Lens

Equipped with a 2.8mm-12mm varifocal and auto-focus lens for an adjustable field of view to focus on objects near or far. The GSC3620 also supports motion detection and smart infrared technology for optimal white balance and exposure.

Video Management

The GSC3620 can be managed with GSURF Pro, Grandstream's free video management software, along with other ONVIF-compliant video management systems.



Weatherproof

IP67-level weatherproof capability to protect weather elements such as dust, sand, rain, and more.

Deployment Scenarios



ITSPs

ITSP customers and large enterprises looking for a way to manage a large deployment of security camera devices. Utilizing Grandstream Device Management System (GDMS), customers can manage and provision the GSC3600 series security cameras directly from the GDMS platform.



Enterprises

Enterprises that need surveillance cameras that can be adjusted for use in any setting. The GSC3620 includes a variable focal lens, which can be adjusted anywhere between 2.8mm and 12mm, allowing it to be customized for the ideal lens setting needed for any location.



Security Desks

For a complete security station solution, the GSC3620 is based on SIP and can communicate with other SIP endpoints like IP voice and video phones. The GSC3620 can be set up with SIP extensions to communicate with other devices and work within an existing VoIP network infrastructure.



Outdoor Locations

Any organization that needs and wants to offer a security solution that can be deployed for night time can use the GSC3620 that includes built-in infrared LEDs allow camera to clearly record at night and during the day.



Digital Marketing - Social Template

Create your own Social Media Image

Use the editable template to customize your own social image, or create your own using the elements provided below. We recommend using the text provided in the messaging and strategy on page 2 & 3.

Social Image w/ text Template:

[Editable Photoshop File](#)

[Social Image w/ text_English \(PNG\)](#)

Product Images

[GSC3620_front](#)

[GSC3620_right](#)

[GSC3620_left](#)

Logo (add your own or use Grandstream's)

[Logo_white](#)

[Logo_blue](#)

Official Grandstream Colors:

Deep Blue:

RGB: 42 / 83 / 137
#295288

Aqua Blue:

RGB: 70 / 168 / 202
#46A7C9

Grey:

RGB: 156 / 158 / 159
#9C9D9F

Orange (Secondary Color):

RGB: 255 / 83 / 13
#FF530D

Tagline
(from Messaging and Strategy on Pg.2)



Subhead
(from Messaging and Strategy on Pg.2)

Digital Marketing - Social Paid / Cover Photo

Paid Social Ad (no text)

[Social Image \(no text\)](#)

Paid/Non-Paid Social Copy

[Suggested Social Copy](#)



Facebook Cover Photo - mobile and desktop friendly

[Facebook Cover Photo Editable \(PSD\)](#)

[Facebook Cover Photo \(PNG\)](#)



Digital Advertising - Banner Ads Template

What are Banner Ads?

Banner advertising is synonymous with display ads. They're placed in high-traffic locations on webpages, creating brand awareness and generating click-throughs, purchases, and leads. These high-visibility locations include the front, bottom, or the side of a webpage; places where the eyes of browsers usually wander.

See the following page for recommended sizing.

Ad Banner 300x250

[Editable Photoshop File \(300x250 Sample\)](#)

[Ad Banner Sample 300x250 \(PNG\)](#)

Product Images

[GSC3620_front](#)

[GSC3620_right](#)

[GSC3620_left](#)


Logo (add your own or use Grandstream's)

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[Logo_blue](#)

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#FF530D



**Infrared Weatherproof
Dome IP Security Camera
with Varifocal Lens**

GSC3620

[Learn More](#)

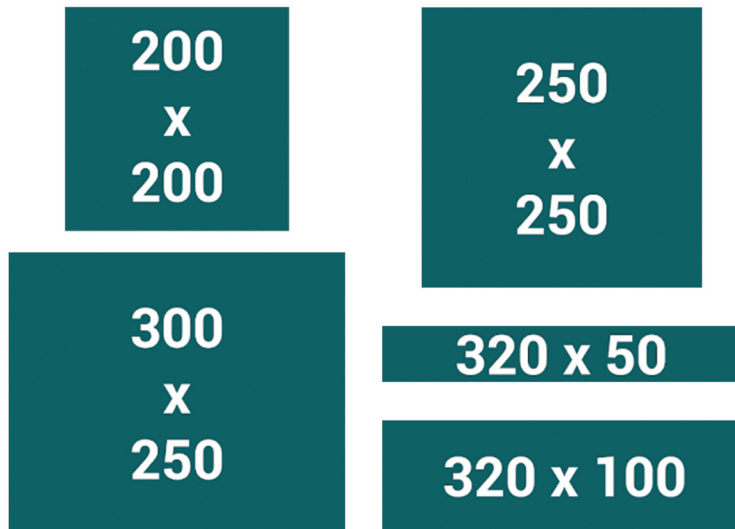
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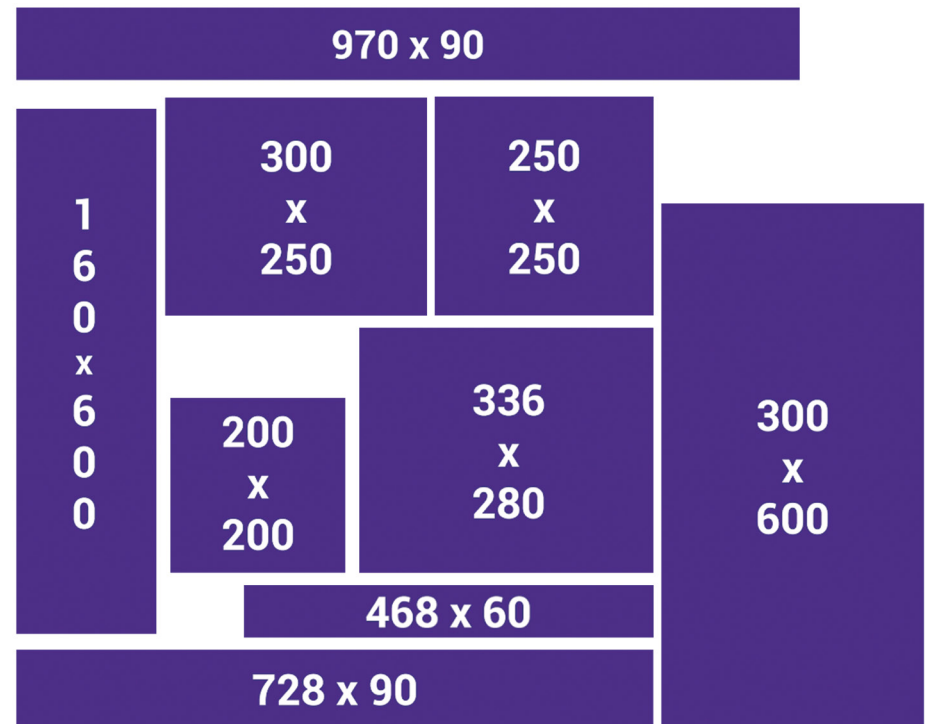
The banner features a white dome IP security camera with a varifocal lens, set against a dark blue background with a faint image of a person using a computer. The text is white and orange, and the Grandstream logo is in white.

Digital Advertising - Banner Ads Sizing

Mobile: Common Ad Dimensions



Computer: Common Ad Dimensions



Marketing Assets

1. Product Images

- [GSC3620_front](#)
- [GSC3620_right](#)
- [GSC3620_left](#)



GSC3620 Front



GSC3620 Right



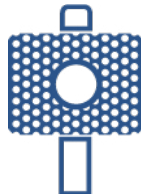
GSC3620 Left

2. GUV3100 Feature icons

- [Motion Detection](#)
- [Infrared Technology](#)
- [PoE](#)
- [Lens](#)
- [Alerts](#)
- [Weatherproof](#)
- [1080p HD](#)
- [SIP](#)



Motion Detection



Infrared Technology



PoE



Lens



Alerts



Weatherproof



1080p HD



SIP